

February 21, 2022

Mr. Johnny E. Eustace Pipeline Safety Program Manager Office of Regulatory Staff 1401 Main Street, Suite 900 Columbia, SC 29201

Dear Mr. Eustace,

This letter will provide the detailed written report as a follow up to an event which occurred on the York County Natural Gas Authority (YCNGA) distribution system recently.

Event Date	Monday, February 14, 2022
Location	330 Hutchinson St. Apt. D Rock Hill, SC
Event Description	Damaged to 2 inch plastic service line due to 3 rd party excavation
Locate Information	N/A
Service Interruptions	71 customers lost service
Property Damage	Damage to gas service line
Entity Causing Damage	City of Rock Hill

Incident Summary

At approximately 3:35 p.m. on Monday, February 14, 2022, York County Natural Gas Authority (YCNGA) Customer Service received a call regarding a damaged gas line in the vicinity of 330 Hutchinson St. Apt. D Rock Hill, SC. YCNGA operations personnel arrived on site at approximately 3:40 p.m. and identified an active gas leak at the location listed above (Rock Hill Housing Authority). The venting gas did not ignite, and there were no injuries.

The YCNGA Construction Department assessed the situation and determined the safest course of action would be to isolate the leaking 2" service line by operating valve #1495. A total of 71 customers lost service as a result of the incident. After the scene was secured and deemed safe, repairs were implemented. Upon investigation, it was determined that the city of Rock Hill damaged the service line with an excavator while trying to locate a water line. Gas service was restored at 6:30 p.m. A walking leak survey was conducted after repairs to further ensure the area was safe.

At 5:02 p.m. on February 14, 2022, Glen Boatwright sent the initial notification to Mr. Johnny Eustace of the Office of Regulatory Staff via telephone with a follow up email to Mr. Eustace and copy to Ms. Jocelyn Boyd, Chief Clerk, SC Public Service Commission.

Customer Service: 803.323.5304

Map of Incident Location



If you have any questions or need further information, please do not hesitate to contact me at (803)323-5439.

Sincerely,

Glen Boatwright Vice President

Cc: Jocelyn Boyd, Chief Clerk, SC Public Service Commission

Jimmy Sprouse, President/CEO Tim Stegall, Director of Operations

Adam Bogumil, Safety & Compliance Coordinator